

## NEWSLETTER

OCTOBER 2024

The Board of Directors meetings are monthly on the third Thursday of the month unless otherwise posted. Upcoming meetings are October 24<sup>th</sup>, November 21<sup>st</sup> and December 19<sup>th</sup>. The meetings are at 4PM in the Dillon Valley District shop at 1414 Straight Creek Drive. For additional information regarding the meetings, you can call (970) 306-7233, or email admin@dillonvalleymetro.com.

# WINTER IS COMING, ARE YOU PREPARED?

Winter is coming and so are the low temperatures. You can prepare your water lines to avoid possible interruptions or unanticipated costs. If using an irrigation system make sure to turn off your irrigation valve and blow out any sitting water in the lines. This will lower the chances that any remaining water in the lines doesn't freeze, expand and damage the line.

**2024 USER RATES.** The 2024 user rates are in effect as of January 1, 2024 and will be reflected in the 1<sup>st</sup> quarter 2024 billing statements. The rate increases for 2024 are required to cover increasing costs in operations and repairs, and to build reserve funds for water and sewer line improvements.

**Sewer:** \$156.93 per quarter per EQR

Water: \$121.60 per quarter per unit base rate plus usage

#### Water Usage:

 0 to 15,000 gallons
 \$6.13 per 1,000 gallons

 15,001 to 25,000 gallons
 \$7.65 per 1,000 gallons

 25,001 to 50,000 gallons
 \$9.21 per 1,000 gallons

 50,001 to 75,000 gallons
 \$12.24 per 1,000 gallons

 Over 75,000 gallons
 \$15.33 per 1,000 gallons

A 5% late fee is applied quarterly to any balance not paid within 30 days of billing.

#### WATER/SEWER BILL STATEMENT OPTIONS

Having issues with your postal service lately? Did you know you could have your quarterly statements emailed vs mail delivery? To update your preferences please contact us at <a href="mailto:billing@dillonvalleymetro.com">billing@dillonvalleymetro.com</a> to receive your next statement via email.

### **2023 Water Quality Report**

The 2023 water quality report for Dillon Valley District is available on our website or at the following link:

https://dillonvalleymetro.com/images/documents/waterreports/DILLON-VALLEY-DISTRICT-CO0159040-2024-CCR-Port.pdf

#### WATER/SEWER BILL PAYMENT OPTIONS

- ➤ A **check** made out to Dillon Valley Metro District and mailed to PO BOX 3428 Dillon, CO 80435
- Credit/Debit Card payments can be made through the State of Colorado payment system. Access the online payment system through dillonvalleymetro.com The State system has a nominal fee for credit card payments. The fee amount will be indicated to you as you are making the payment prior to the final payment authorization. You will need your Dillon Valley District account number, account name, property address and billing amount to process the credit card payment.
- Electronic Check payments can also be initiated through the State of Colorado payment system. Access the online payment system though dillonvalleymetro.com. If you chose the electronic check option under 'payment type option' on the Colorado portal, it will direct you to enter your account information. There is a flat rate processing fee of \$1.00 for all electronic check payments.
- Online Banking Bill pay can be initiated through your banking online system. You must verify that your checks are payable to the Dillon Valley District and include your account number.